

5. You must help your team navigate the disruptive aspects of change.

Help your team navigate change.

We all face change in the workplace: mergers, acquisitions, layoffs, office moves, new products, or updated technology. As a leader, you play a critical role in keeping your team productive during upheaval.

You can use the FranklinCovey Change Model to address the emotional aspects of change and lead your team through disruption to better performance.

Insight Exercise

- Identify the zone your team is in currently. If things are calm right now, you're in Zone 1. Perhaps a change was recently announced, and your team is reeling — you're in Zone 2. Answer the following questions about your current state:
- How do people feel in this zone?
- What actions do you need to take as a leader?
- What's the key takeaway for this zone?

